

E*Pro Technologies Consulting Overview



E*Pro Technologies, a division of E*Pro Inc., is focused on providing consulting services to enforce business process excellence and enhance technology across the enterprise to be more responsive to partners, customers, and employees.

TECHNOLOGY CONSULTING

- **Business Process Management (BPM)**

E*Pro Technologies exercises a comprehensive framework and tools to automate the business process across the organization to improve operational efficiencies, achieve compliance, stay competitive and helps client to enhance their business process and achieve the premeditated benefits.

- **Business Intelligence (BI)**

E*Pro Technologies leverages its expertise in business intelligence to engineer a Decision Support System. E*Pro Technologies implements and integrates Business Intelligence practices to capture, gather and consolidate all pieces of information scattered across the organization and delivers an accurate and adequate view of the enterprise data.

- **Voice Applications**

E*Pro Technologies leverages is committed in providing reliable, flexible and cost effective IVR, Mobile and Multimodal solutions for various enterprise business to help improve employee productivity, enhance customer satisfaction and increase enterprise's Return On Investment (ROI).

- **Enterprise Collaboration**

E*Pro Technologies supplies Enterprise collaboration framework to integrate people, business processes, systems, management, applications, collaborations, documents and communications into a single platform where the entire business operations can be created, executed, controlled and monitored.

Featured values of E*Pro Technologies Business Process Management

1. Improved Processes, efficiency and performance
2. Cost reduction.
3. Business Process Integration and Automation

Featured values of E*Pro Technologies Business Intelligence

1. Availability of accurate information for improved decision making.
2. Increased visibility of operation.

Featured values of E*Pro Technologies voice Application

1. Enhanced Productivity.
2. Customer Satisfaction.
3. Operational cost reduction.

Featured values of E*Pro Technologies Enterprise Collaboration

1. Improved efficiency in team work
2. Improved visibility of activities to all stake holders.
3. Efficient integration of distributed teams, applications and processes.

Highlights of E*Pro's Technology Consulting

